

Bills

The only time you should get a bill from a doctor is when you:

- Received a service not covered by Horizon NJ Health.
- Sought care from a non-participating doctor without an authorization from Horizon NJ Health.
- Received a service not covered by the NJ FamilyCare program.
- Have not paid your NJ FamilyCare copay when services were given.

In these cases, you will be responsible to pay the entire cost of the service (except in cases where only a copay is due) and must make payment arrangements with the doctor.

In all other cases, you should not get bills for any covered medical services. This does not apply to copays or deductibles needed for certain NJ FamilyCare C and D members.

If you get a bill for any covered medical service, call Member Services at **1-800-682-9090** (TTY **711**). Have the bill in hand to give any needed information.

NJ FamilyCare C and D members must pay any required copays.

DMAHS can file a claim and lien against the estate of a deceased Medicaid client or former client to recover all Medicaid payments for **services received by that client on or after age 55. Your estate may be required to pay DMAHS back for those benefits.**

The amount that DMAHS may recover includes, but is not limited to, all capitation payments to any managed care organization or transportation broker, regardless of whether any services were received from an individual or entity that was reimbursed by the managed care organization or transportation broker. DMAHS may recover these amounts when there is no surviving spouse, no surviving children under the age of 21, no surviving children of any age who are blind, and no surviving children of any age who are permanently and totally disabled as determined by the Social Security Administration. This information was given to you when you applied for NJ FamilyCare.

To learn more, visit state.nj.us/humanservices/dmahs/clients/The_NJ_Medicaid_Program_and_Estate_Recovery_What_You_Should_Know.pdf.



If you get a bill do not ignore it. Call Member Services and we will help you.