

How to file corrected claims



At Horizon NJ Health, we understand that claims sometimes may not be filed correctly.

The following instructions explain how to bill and submit a corrected claim. Both paper and electronic claims must be submitted within 365 calendar days from the initial date of service.

For paper claims:

CMS-1500 should be submitted with the appropriate resubmission code (value of 7) in Box 22 of the paper claim with the original claim number of the corrected claim. Include a copy of the original Explanation of Payment (EOP) with the original claim number for which the corrected claim is being submitted.

Horizon NJ Health will reject any claims that are not submitted on red and white forms or that have any handwriting on them.

UB-04 claims:

UB-04 should be submitted with the appropriate resubmission code in the third digit of the bill type (for corrected claim this will be 7), the original claim number in Box 64 of the paper claim and a copy of the original EOP.

Send red and white paper corrected claims to:

Horizon NJ Health
Claims Processing Department
PO Box 24078
Newark, NJ 07101-0406

Correcting electronic HCFA 1500 claims:

EDI 837P data should be sent in the 2300 Loop, segment CLM05 (with value of 7) along with an additional loop in the 2300 loop, segment REF *F8* with the original claim number for which the corrected claim is being submitted.

Correcting electronic UB-04 claims:

EDI 837I data should be sent in the 2300 Loop, segment CLM05 (with value of 7) along with an additional loop in the 2300 loop, segment REF * F8 * with the original claim number for which the corrected claim is being submitted.

Products are provided by Horizon NJ Health. Communications are issued by Horizon Blue Cross Blue Shield of New Jersey in its capacity as administrator of programs and provider relations for all its companies. Both are independent licensees of the Blue Cross and Blue Shield Association.

The Blue Cross® and Blue Shield® names and symbols are registered marks of the Blue Cross and Blue Shield Association. The Horizon® name and symbols are registered marks of Horizon Blue Cross Blue Shield of New Jersey. © 2019 Horizon Blue Cross Blue Shield of New Jersey, Three Penn Plaza East, Newark, New Jersey 07105. EC003487 (0519)



Horizon NJ Health

horizonNJhealth.com